

Notice to Customers and Distributors of Master's Continuing Operations

March 23, 2020

**RE: Master Chemical Corporation (d/b/a/ Master Fluid Solutions, "Master")
Classification as an Essential Business
State of Ohio Stay at Home Order
Classification Under §12 (a), (q), and (v)**

State of Ohio Stay at Home Order exemption for Essential Businesses:

As you may have heard, in an effort to mitigate the spread of COVID-19 the State of Ohio Department of Health has issued a "Stay at Home Order" which will become effective Monday, March 23, 2020 at 11:59 pm eastern time (the "Order"). This Order exempts from closure certain Essential Business Operations and specifically permits them to remain open.

Master has determined, and confirmed with local officials, that it is included in the State of Ohio definition of an **Essential Business**. As a result, it will continue its production, shipping, service and supply operations to support its customers and distributors during these challenging times.

Master is following the various guidance on social distancing, good hygiene and remote teleworking to the maximum extent possible. Roughly 80% of Master's office and support employees are currently working from home. Its production, shipping, laboratory and customer support employees have been divided into two teams working split shifts to limit contact with each other, reduce the potential for transmission of the COVID-19 virus and facilitate continued operations. These workers are also practicing the required social distancing in the workplace.

Master is happy to provide any further assurances to any Customers or Distributors who may require such. In the current public emergency, Master regards its ability to produce specialty chemicals and lubricants (cleaners, lubricants, and metalworking fluids) for a wide variety of Essential Business as vital to keeping our economy functioning and to meeting the needs of the current COVID-19 crisis.

If you have questions or need additional information regarding this Notice please contact your normal point of contact at Master or me directly. Tech Line (800-537-3365) and Customer Service (419-874-7902) telephone numbers are being staffed remotely and remain fully operational.

Respectfully,



David A. Barned
Global Vice President – Operations & Supply Chain/
General Manager – North America