

March 19, 2020

A message from Erica Denton, Director Global Supply Chain:

I wanted to reach out and provide an update on how we are responding to the developing COVID-19 situation. This is a very challenging time for our customers, our employees, and their families. Customers and others in the industry have contacted us asking if we are experiencing any supply chain disruptions or expect any disruptions in the future.

At this time, Master Fluid Solutions has not experienced any major disruption to our supply chain, and we are able to fulfill our obligations to our customers. For the latest information, please check the COVID-19 section of our [website](#).

Over the last few years, and in an effort to stay close to our customers, we have made significant investments in our business to expand our global footprint by decentralizing parts of our supply chain and creating multiple production facilities located in the US, Germany, Turkey, India, China, and Thailand. Additionally, as part of our ongoing efforts to ensure minimal disruption to our customers, our global supply chain teams are constantly working to reduce supplier and raw material risk.

Master Fluid Solutions has always been committed to providing the highest level of service and products to our customers. As always, our team is prepared to quickly react and adapt to changes in this unpredictable environment.

Sincerely,

Erica Denton  
**Director Global Supply Chain**